



The participatory methodology and the Decision support system (DSS)

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***"Surveillance, Privacy and Security: A large scale participatory
assessment of criteria and factors determining acceptability and
acceptance of security technologies in Europe"***

Involving citizens

Why engage citizens?

- ✓ Dialogue and assessment of *Surveillance Oriented Security Technologies* (SOSTs)
- ✓ Gain insights about what citizens think of certain controversial matter
- ✓ To inform policy makers

What is needed?

a problem

a lot of people

a location

a day on the weekend

a questionnaire

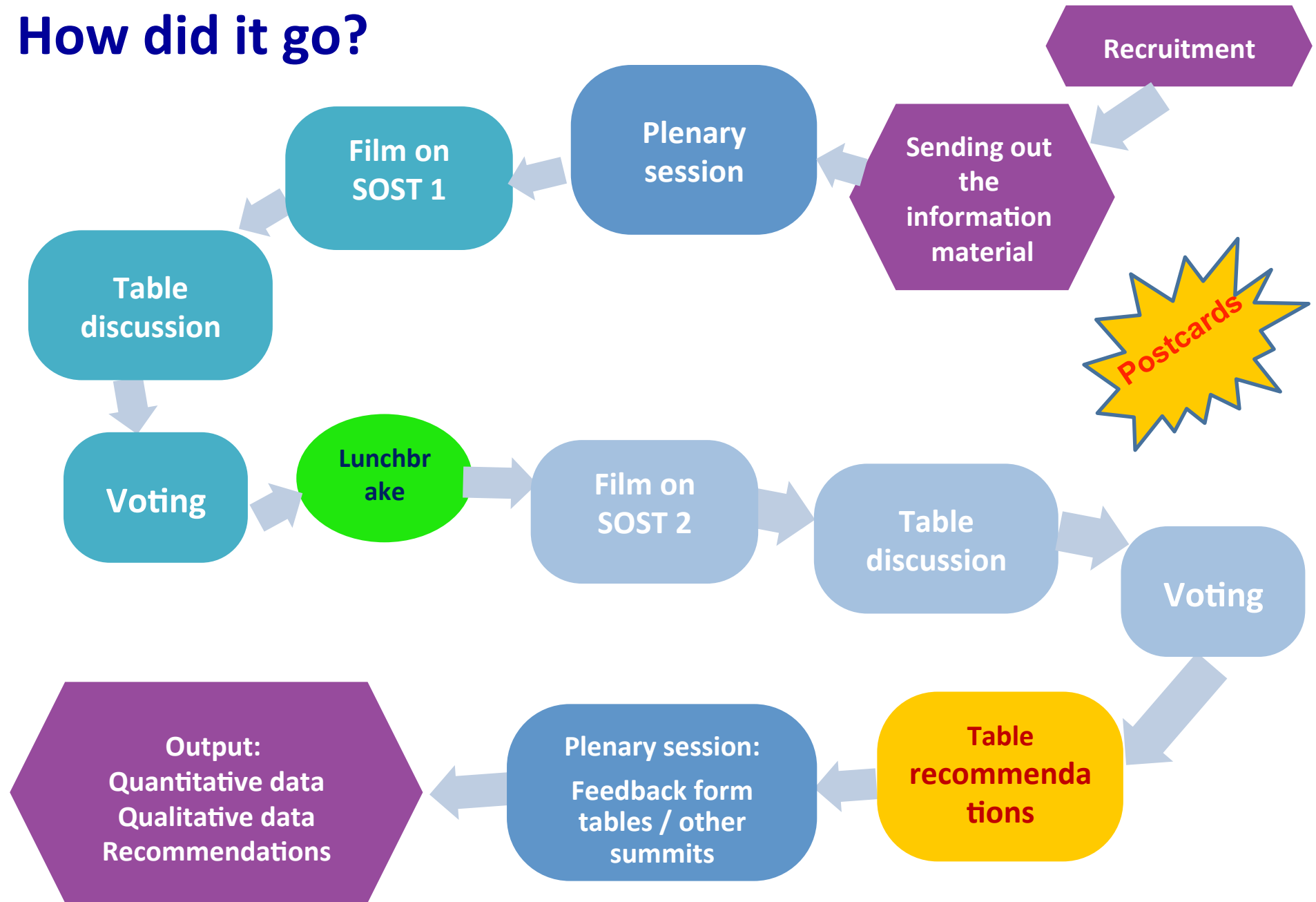
roundtables with chairs

table moderators

balanced information materials

surprise

How did it go?

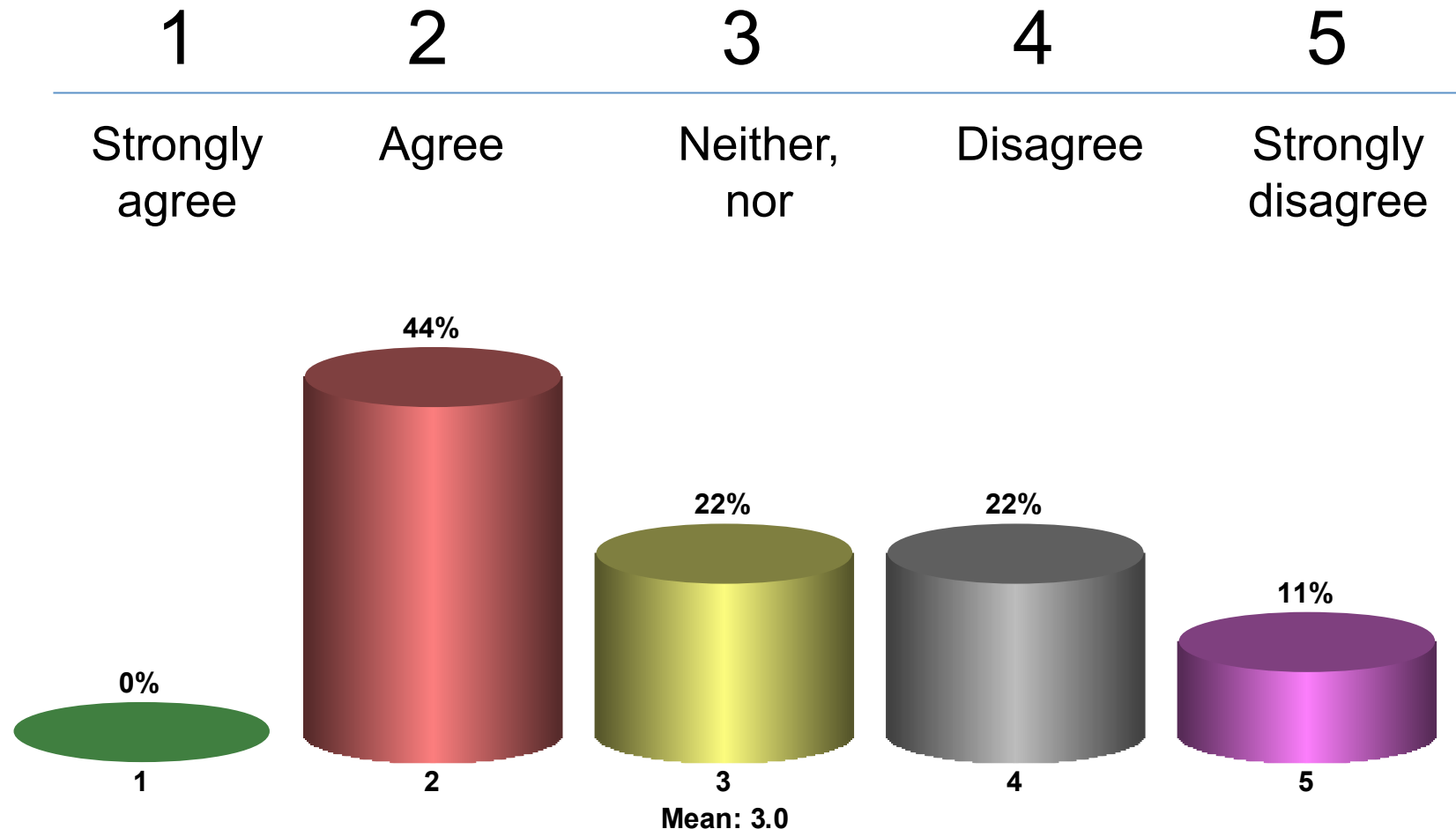


Voting

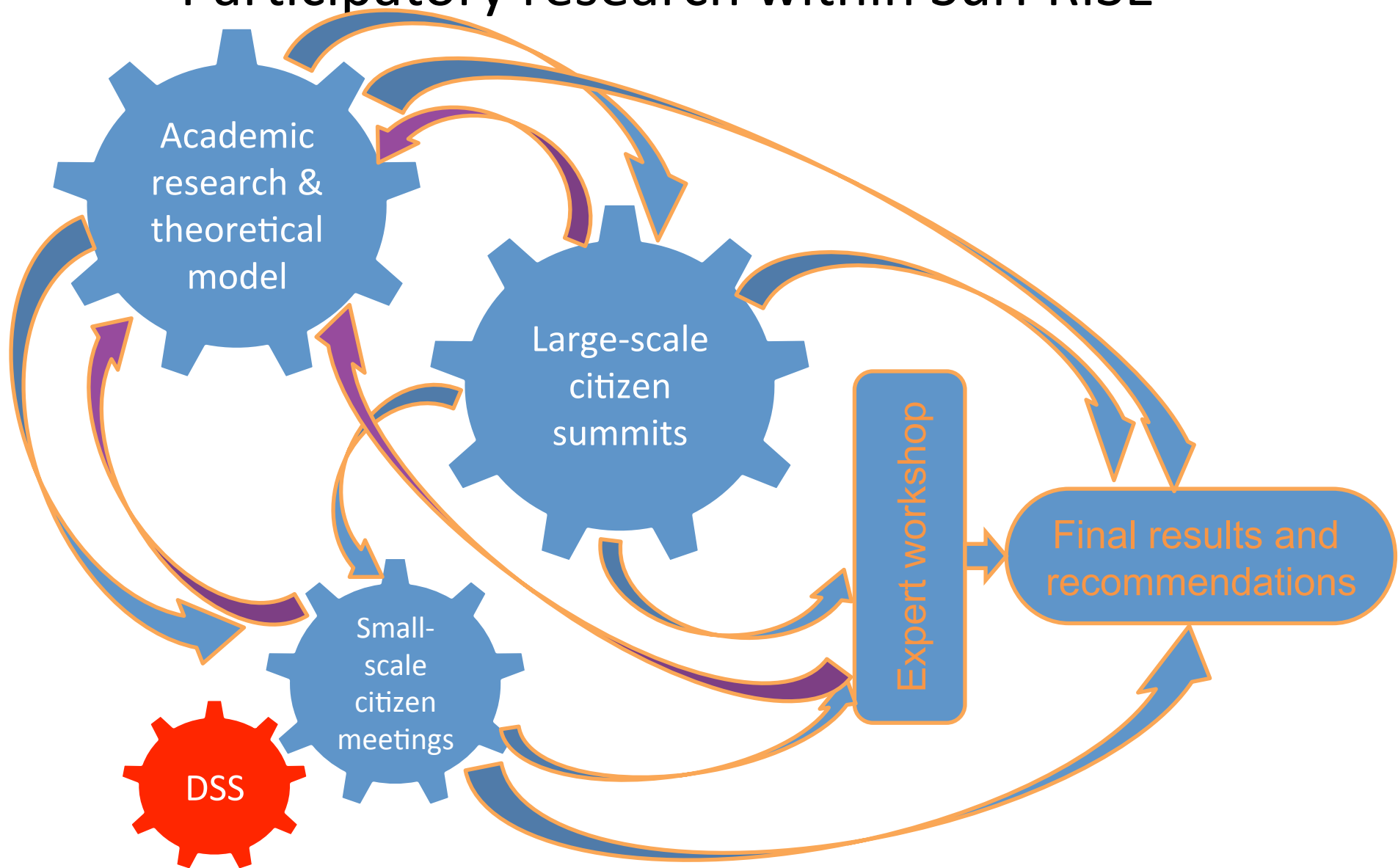


surprise

I think that this country is a safe place
in which to live



Participatory research within SurPRISE



The two research designs

Large-scale

- 9 countries
- 1700 participants
- Approx. 260 tables
- 6 hours long
- Information booklet and films
- Qualitative and quantitative
- 3 SOSTs
- Electronic voting system

Small-scale

- 5 countries
- 190 participants
- 26 tables
- 3 hours long
- Information booklet only
- Qualitative and (quantitative)
- 5 SOSTs
- Off-line voting
- Web-based facilitation (DSS)

SOSTs tested

Smart CCTV



Smartphone Location Tracking



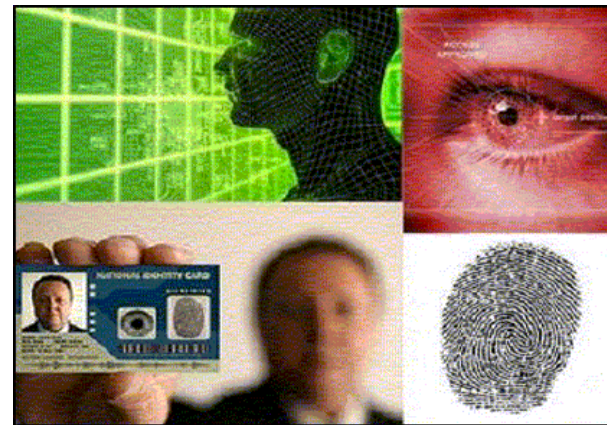
Deep Packet Inspection



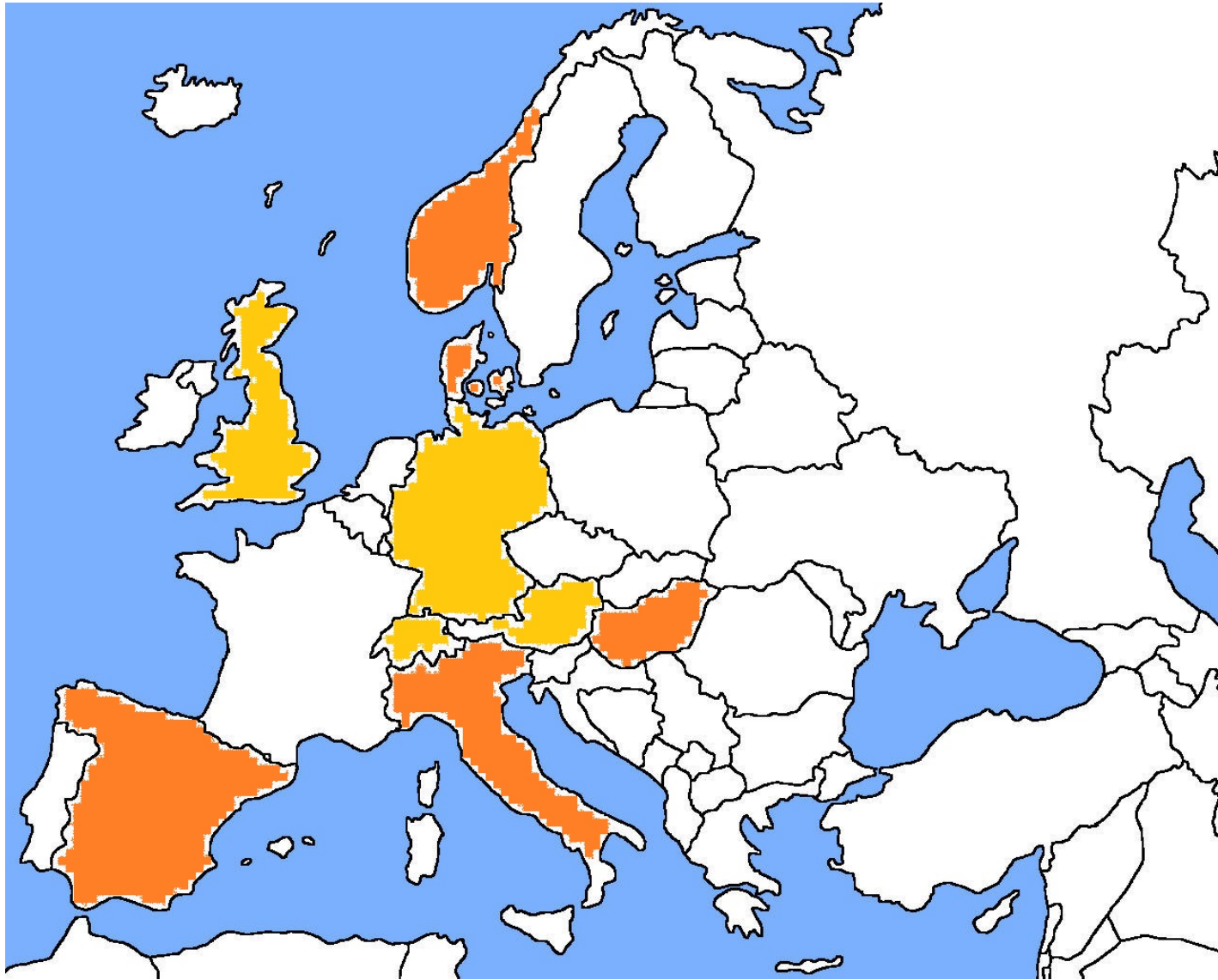
Drones



Biometrics



Countries involved




Decision Support System (DSS)

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KeyStarMenu

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Getting Started!

Learn about surprise project

1. Watch the 5 Minutes video presentation of surprise
2. Sign up for an account
3. Login and start your awesome process

Login to your account

User


Password

Login

Don't have an account yet? [Sign Up!](#)

Video presentation

Learn about the theAwesomeName



06:50
15-10-2014

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Session One

Session Two

Workshop results

Summary

Overview of the process / progress

All guidelines will be presented into the SurPRISE decision support tool, where questions are presented, and extensive notes will be taken down. The questions will be discussed and answered by the table as a whole. To allow individuals to express personal opinions, postcards as those used at the large scale events will be available.

Begin Small Scale Event

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x

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Session One

Provide a link for Session One to the minute takers at each table

Status: Active until October 16, 2014, 06:51 Deactivate

DIMENSION(GROUP)	LINK	SEND LINK
Group 1: DPI	Direct link	E-mail
Group 2: CCTV	Direct link	E-mail
Group 3: Drones	Direct link	E-mail
Group 4: Biometrics	Direct link	E-mail
Group 5: SLT	Direct link	E-mail

Press "Generate new links" if you want to generate some new links. Everything will remain the same except the links.
Generate new links

Press "Reset" if you want to reset everything regarding assessment round. All user data will also be removed.
Reset

Back

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Surprise - Title

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Group 1: DPI

INTRODUCTION

SECURITY

SURVEILLANCE

PRIVACY AND DATA

PROTECTION

REGULATION AND

CONTROL

SOST TO BE

DISCUSSED

SECURITY

We have to understand the following things with regards to public and private security: What security and insecurity do exactly mean to respondents? What are the main perceived security challenges? (10 minutes)

Perception of security

DEVICE NEED: voting booklet and answer card A

<p>I am reading out two statements. Please tell me for each how strongly you agree or disagree with them:</p> <p>I generally feel safe in my daily life</p> <p>EXPLAIN THE USE OF THE VOTING BOOKLET! THEY HAVE TO SHOW THE SELECTED NUMBERS AT THE SAME TIME IN ORDER THAT THEY DO NOT INFLUENCE EACH OTHER! ?</p>	<div>strongly agree</div> <div>rather agree</div> <div>rather disagree</div> <div>strongly disagree</div> <div> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div>	<p>ASK FOR REASONS IF THERE ARE INTERESTING RESULTS (E.G. SOMEONE'S ANSWER IS VERY DIFFERENT FROM THE ANSWER OF THE MAJORITY, OR SOMEONE EVALUATED THE TWO STATEMENTS DIFFERENTLY! ?)</p>	<div>Answer question here</div>
<p>I feel that this country is a safe place in which to live. ?</p>	<div>strongly agree</div> <div>rather agree</div> <div>rather disagree</div> <div>strongly disagree</div> <div> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div>		

Main perceived security challenges

DEVICE NEED: empty cards and thick marker pen

<p>Does it happen that you worry about security, and if yes, what is that you fear?</p>	<div>Answer question here</div>	<p>What do you think are the most important challenges to the</p>	<div>Answer question here</div>
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Session Two

Group 2: CCTV - SECURITY AGENCIES AND LEGAL SAFEGUARDS

Group 2: CCTV

MAIN POSITIVES AND ...

EFFECTIVENESS

INTRUSIVENESS

SECURITY AGENCIES ...

ACCEPTABILITY

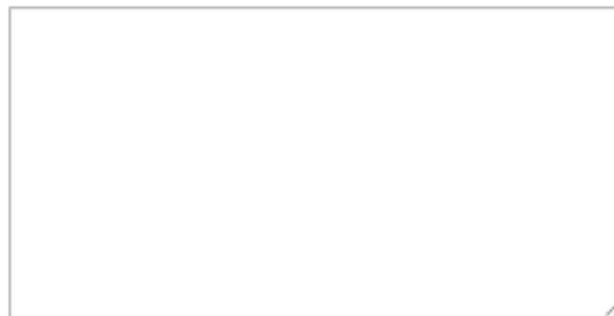
TRADE-OFF

ALTERNATIVES

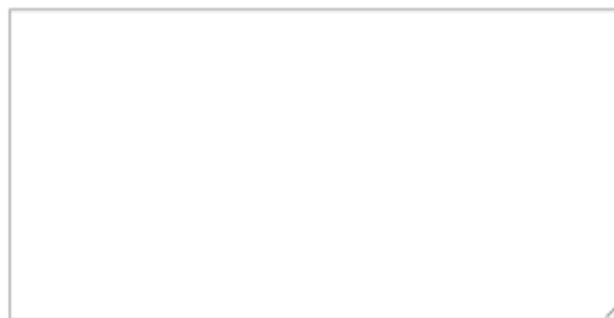
Question

Do you trust in security agencies, which use [SOST] in your country?

Open discussion



Recommendation



Rating

 Not really

Title

Save

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Summary

Please choose what to include in the report

Include these things in the report:

☒ Session One

☒ Session Two

Generate summary

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Overview of results

Overview of the progress at each table

☒ Refresh every 10 seconds

Fullscreen

DIMENSION AND CRITERIA	GROUP				
	GROUP 1: DPI	GROUP 2: CCTV	GROUP 3: DRONES	GROUP 4: BIOMET...	GROUP 5: SLT
MAIN POSITIVES AND NEGATIVES					
EFFECTIVENESS					
SECURITY AGENCIES AND LEGAL SAFEGUARD					
INTRUSIVENESS					
TRADE-OFF					
ALTERNATIVES					

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