



Involving Citizens in Security Policy Making

The participatory methodology and the Decision support system (DSS)

"Surveillance, Privacy and Security: A large scale participatory assessment of criteria and factors determining acceptability and acceptance of security technologies in Europe"

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Involving citizens



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Why engage citizens?

- ✓ To discuss and assess *Surveillance Oriented Security Technologies* (SOSTs)
- ✓ To gain insights about what citizens think of certain controversial matters
- ✓ To inform policy makers

What is needed?

a problem

a lot of people

a location

a day on the weekend

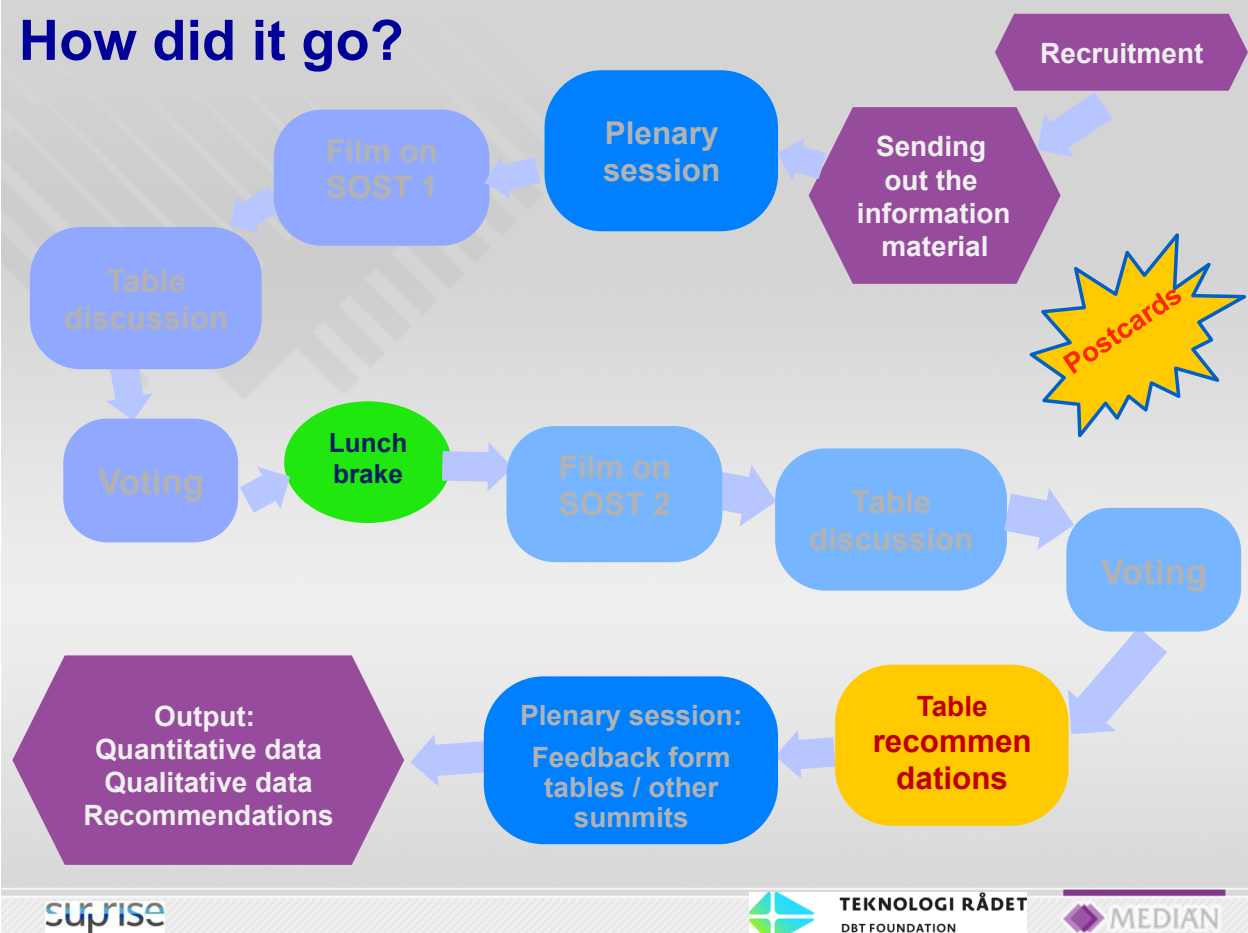
a questionnaire

roundtables with chairs

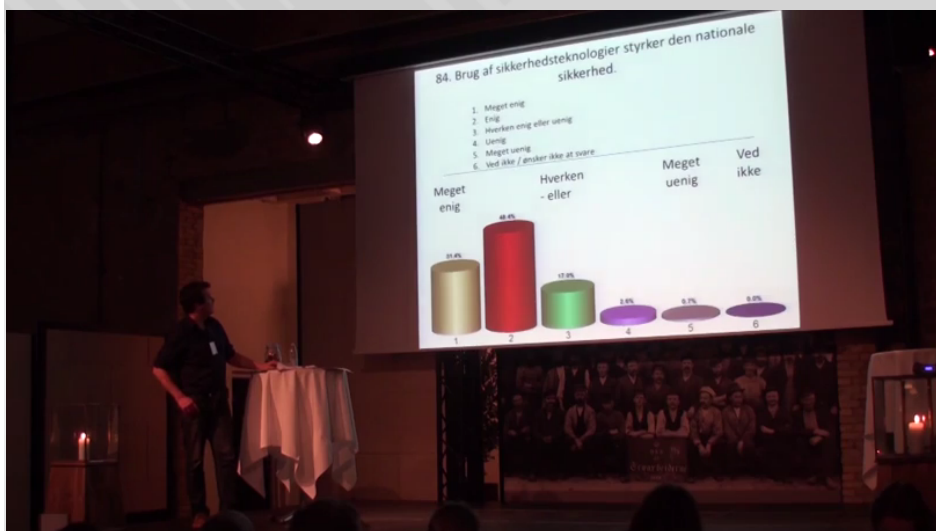
table moderators

balanced information materials

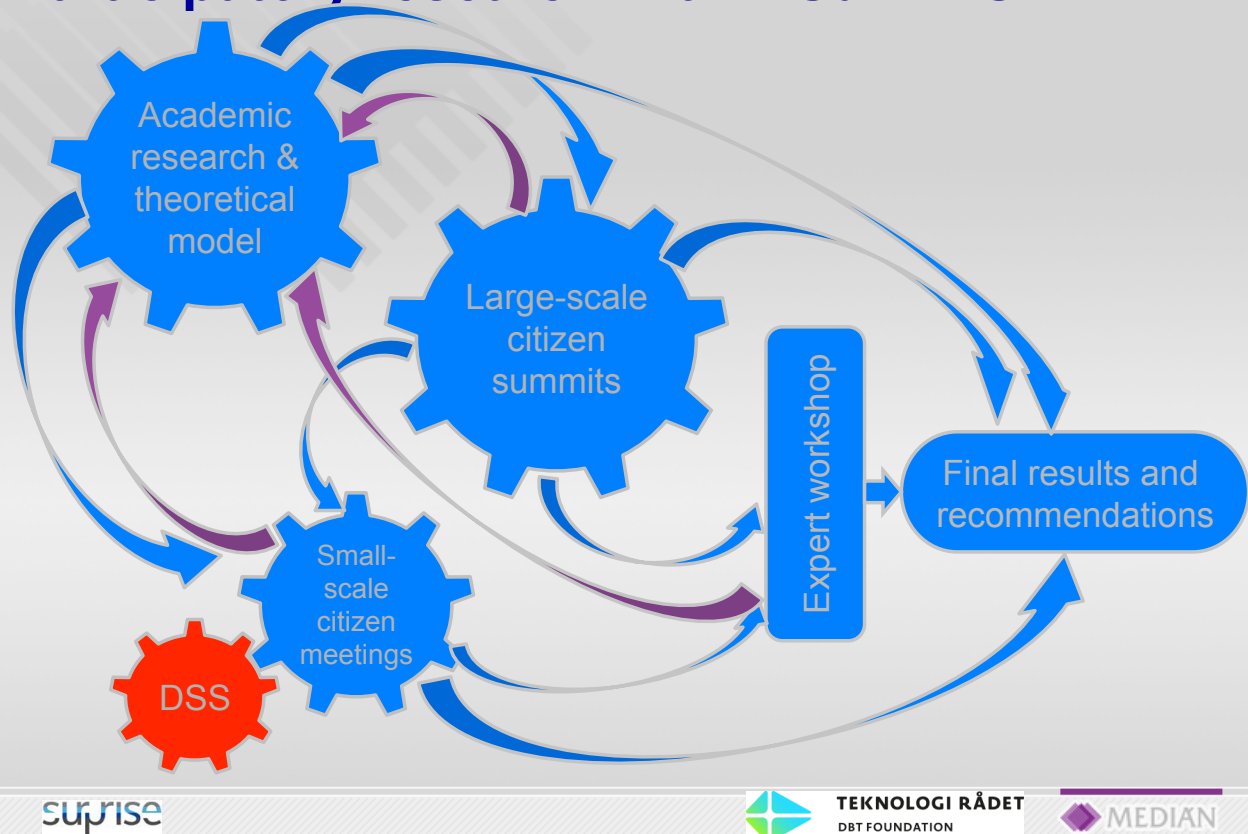
How did it go?



Voting



Participatory research within SurPRISE



The two research designs

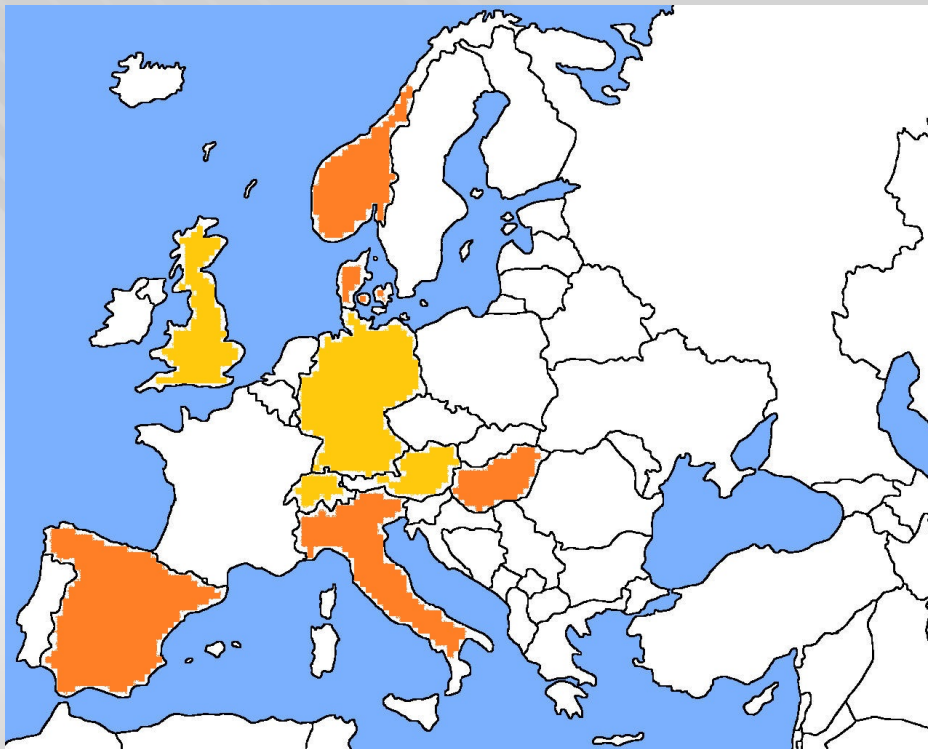
Large-scale

- 9 countries
- 1700 participants
- Approx. 260 tables
- 6 hours long
- Information booklet and films
- Qualitative and quantitative
- 3 SOSTs
- Electronic voting system

Small-scale

- 5 countries
- 190 participants
- 26 tables
- 3 hours long
- Information booklet only
- Qualitative and (quantitative)
- 5 SOSTs
- Off-line voting
- Web-based facilitation (DSS)

Countries involved



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SOSTs tested

Smart CCTV



Smartphone Location Tracking



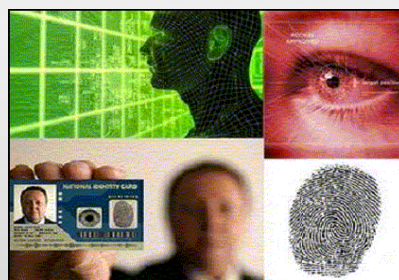
Deep Packet Inspection



Drones



Biometrics



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Decision Support System (DSS)

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The screenshot shows a web browser window with the URL `surprisetool.teknoproject.org/en/`. The page features the 'surprise' logo in the top left, a 'Login' link with a language selector set to 'English' in the top right, and a 'Getting Started!' section. This section includes a list of three steps: watching a 5-minute video, signing up for an account, and logging in. Below this is a 'Video presentation' section with a play button icon and the text '50 hours of work'. A bar chart is visible in the background of the video player. On the right side, there is a 'Login to your account' form with fields for 'User' (containing 'Manager') and 'Password' (masked with dots), a 'Login' button, and a link for users who don't have an account. At the bottom right, there is a 'Tips...' button. The footer of the page contains the 'surprise' logo, the 'TEKNOLOGI RÅDET DBT FOUNDATION' logo, and the 'MEDIAN' logo.

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surprisetool.teknoproject.org/en/

Login English

Getting Started!

Learn about surprise project

1. Watch the 5 Minutes video presentation of surprise
2. Sign up for an account
3. Login and start your awesome process

Video presentation

Learn about the theAwesomeName

50 hours of work

Day 16 Day 17

Tips...

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Surprise - Title

[surprisetool.teknoprojekt.org/en/round1/14-d1f445b10b58068fd308487a7fc95634/2/](#)

manager

English

Log out

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Group 1: DPI

INTRODUCTION

SECURITY

SURVEILLANCE

PRIVACY AND DATA

PROTECTION

REGULATION AND

CONTROL

SOST TO BE

DISCUSSED

SECURITY

We have to understand the following things with regards to public and private security: What security and insecurity do exactly mean to respondents? What are the main perceived security challenges? (10 minutes)

Perception of security

DEVICE NEED: voting booklet and answer card A

<p>I am reading out two statements. Please tell me for each how strongly you agree or disagree with them:</p> <p>I generally feel safe in my daily life</p> <p>EXPLAIN THE USE OF THE VOTING BOOKLET! THEY HAVE TO SHOW THE SELECTED NUMBERS AT THE SAME TIME IN ORDER THAT THEY DO NOT INFLUENCE EACH OTHER! ☺</p>	<div>strongly agree</div> <div>rather agree</div> <div>rather disagree</div> <div>strongly disagree</div>	<div>ASK FOR REASONS IF THERE ARE INTERESTING RESULTS (E.G. SOMEONE'S ANSWER IS VERY DIFFERENT FROM THE ANSWER OF THE MAJORITY, OR SOMEONE EVALUATED THE TWO STATEMENTS DIFFERENTLY! ☺)</div>	<div>Answer question here</div>
<p>I feel that this country is a safe place in which to live. ☺</p>	<div>strongly agree</div> <div>rather agree</div> <div>rather disagree</div> <div>strongly disagree</div>		

Main perceived security challenges

DEVICE NEED: empty cards and thick marker pen

<p>Does it happen that you worry about security, and if yes, what is that you fear?</p>	<div>Answer question here</div>	<p>What do you think are the most important challenges to the</p>	<div>Answer question here</div>
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Group 2: CCTV

MAIN POSITIVES AND ...

EFFECTIVENESS

INTRUSIVENESS

SECURITY AGENCIES ...

ACCEPTABILITY

TRADE-OFF

ALTERNATIVES

Session Two

Group 2: CCTV - SECURITY AGENCIES AND LEGAL SAFEGUARDS

Question

Do you trust in security agencies, which use [SOST] in your country?

Open discussion

Recommendation

Rating

Not really

Title

Save

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[←](#)
[→](#)
[🏠](#)
[surprisetool.teknoproject.org/en/project/34/steps/28/](#)

☆

☰

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manager | English

⚙️ Log out

Project home

Project steps

Step

Back

Log out

Summary

Please choose what to include in the report

Include these things in the report:

☒ Session One
 ☒ Session Two

Generate summary

Back

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Surprise - Title

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[surprisetool.teknoproject.org/en/project/34/steps/22/](#)

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☰

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⚙️ Log out

Project home

Project steps

Step

Back

Log out

Overview of results

Overview of the progress at each table

☒ Refresh every 10 seconds
[Fullscreen](#)

DIMENSION AND CRITERIA	GROUP				
	GROUP 1: DPI	GROUP 2: CCTV	GROUP 3: DRONES	GROUP 4: BIOMET...	GROUP 5: SLT
MAIN POSITIVES AND NEGATIVES					
EFFECTIVENESS					
SECURITY AGENCIES AND LEGAL SAFEGUARD					
INTRUSIVENESS					
TRADE-OFF					
ALTERNATIVES					

Back

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Next

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More information:

Links to examples of the information provided to the citizens:
[films on three technologies](#), [information material](#) for the citizens and
[films about the events](#):

SurPRISE website: <http://surprise-project.eu/>

The SurPRISE web tool for decision support:

SurPRISE DSS <http://surprisetool.teknoproject.org/en/>

DESSI <http://securitydecisions.org/decision-support-tool/>

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Please feel free to contact us with questions / comments:

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